Course Competency

AVM 2676 Organizational Behavior in Aviation

Course Description

In this course the students will learn about organizational behavior as the systematic study and application of knowledge with respect to how individuals and groups act within the organizations and the effects. Behavioral topics such as individual development, motivation, conflict, leadership, communication, cultures, job stress, diversity, ethics, organizational dynamics, decision-making, and responsibility to stakeholders within an aviation organization are explored. The student will acquire knowledge to examine organizational behavior and how it integrates behavioral concepts in an effective managerial decision-making process to enhance the aviation safety culture industry. (3 Hrs. Lecture)

Course Competency	Learning Outcomes
Competency 1: The student will demonstrate knowledge and understanding of human behavior in an organizational setting by:	1. Communication 2. Critical thinking 3. Information Literacy 4. Cultural / Global Perspective 5. Social Responsibility 6. Ethical Issues 7. Computer / Technology Usage
1. Interpreting the foundation of organizational behaviors model. 2. Recognizing the personality and how it affects work behaviors. 3. Inferring the role of values in determining work behaviors. 4. Interpreting the individual differences and perception. 5. Identifying the major work attitudes that affect work behaviors.	
Competency 2: The student will demonstrate knowledge and understanding of motivation and growth in the organizational setting by:	1. Communication 2. Critical thinking 3. Information Literacy 4. Computer / Technology Usage 5. Ethical Issues 6. Social Responsibility

	7. Cultural / Global Perspective
1. Recognizing the role of motivation in determining employee performance. 2. Identifying the importance of rewards and punishments. 3. Recognizing the basic needs of employees. 4. Interpreting motivation theories in conjunction with performance issues. 5. Inferring how fairness perceptions are determined.	
Competency 3: The student will demonstrate knowledge and understanding how organization adapt and confront changes by:	1. Communication 2. Critical thinking 3. Information Literacy 4. Cultural / Global Perspective 5. Social Responsibility 6. Ethical Issues 7. Computer / Technology Usage
1. Interpreting the leadership and behavioral model, and decision making. 2. Inferring the creation and sustain of effective organizational cultures. 3. Recognizing the cross-cultural influences on employees. 4. Recognizing the concept of positive and negative feedback. 5. Identifying behaviors that matter for organizational performance.	
Competency 4: The student will demonstrate knowledge, understanding of decision-making process by:	1. Communication 2. Critical thinking 3. Information Literacy 4. Cultural / Global Perspective 5. Social Responsibility 6. Ethical Issues 7. Computer / Technology Usage
1. Interpreting what is involved in decision making process.	

2. Identifying different decision-making models. 3. Inferring how the group decision-making process works. 4. Recognizing potential decision making-traps and how to avoid them. 5. Identifying the understanding of ethical decision making.	
Competency 5: The student will demonstrate knowledge and understanding of cultural diversity and appreciation of individual differences by:	1. Communication 2. Critical thinking 3. Information Literacy 4. Cultural / Global Perspective 5. Social Responsibility 6. Ethical Issues 7. Computer / Technology Usage
1. Interpreting cross-cultural influences on individual differences and Perception. 2. Identifying the benefits of managing diversity. 3. Recognizing the challenges of managing a multicultural workforce. 4. Inferring the cross-culture issues diversity and ethics. 5. Recognizing challenges of managing a workforce with diverse demographics.	

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